

Crisis & Care Leader



25 hours a week (position begins mid-February 2026)

Role Overview:

We are seeking a compassionate and dependable First Response & Care Leader to serve as the primary point of contact for crisis and pastoral care needs during office hours. This role is vital in restoring hope and healing through timely support, ministry coordination, and relational care.

Key Responsibilities:

Crisis Care:

- Respond to urgent needs during office hours (in-person walk-ins, phone calls)
- Coordinate jail visits and follow-up
- Provide partner care and support during crisis situations
- Oversee the Crisis on Call system and ensure coverage

Funeral and Bereavement Support:

- Serve as first contact for funerals when Funeral Ministry Coordinator is unavailable
- Coordinate scheduling, family meetings, volunteer alignment, and death notifications

Ministry Oversight

- Oversee CTR In Your Neighborhood leader and ministry
- Manage visitation requests (hospitals, end of life, senior care, etc.) and conduct visits as needed
- Oversee Celebrate Recovery leaders and ministry
- Some new visitor follow-ups

What we are looking for:

- A mature disciple of Jesus and a disciple maker
- A heart for pastoral care and crisis response
- Strong interpersonal and communication skills
- Ability to lead and support ministry teams
- Discretion, empathy, and spiritual maturity
- Experience in ministry or care-related roles preferred

Required Meetings:

- Restore Team meetings
- Staff Meetings
- Check-ins with supervisor/Coach every other month

Note: Meeting attendance may be forfeited in the event of a crisis

Work Schedule: Monday – Thursday, 6 hours in-office per day during regular office hours (between 8:00 am and 4:00 pm)

Application Instructions:

Visit our website to complete the online application www.christtherock.org

Or contact Melissa Zwach @ mzwach@christtherock.org